

Maximize Value Through Effective Upgrades to the CARA Platform in the Cloud

Use fme's full set of services to support efficient and cost-effective upgrades



By leveraging Generis CARA you have already adopted a platform to help you manage your data and documents more effectively and efficiently. By upgrading to the latest Generis CARA Platform you expand these capabilities and can leverage the full SaaS advantages. fme is a Preferred Implementation and Migration Partner for the Generis CARA platform, with trained and certified CARA consultants in all fme's Centers of Excellence locations.

Challenge

Generis released their new CARA Platform in 2019 which provides a cloud native offering and a variety of functionality and performance improvements. The challenge for clients is to upgrade the existing CARA solution to that new platform in the most efficient and cost-effective way while taking advantage of the enhanced platform.

Solution

fme's team of technicians is trained on the CARA Platform and will support you through the complete upgrade initiative.

Our consultants will walk with you through the differences between the CARA versions and design the approach to take your existing specific CARA functionalities to the new version – whether you want to go to the cloud or stay on-premise after the upgrade.

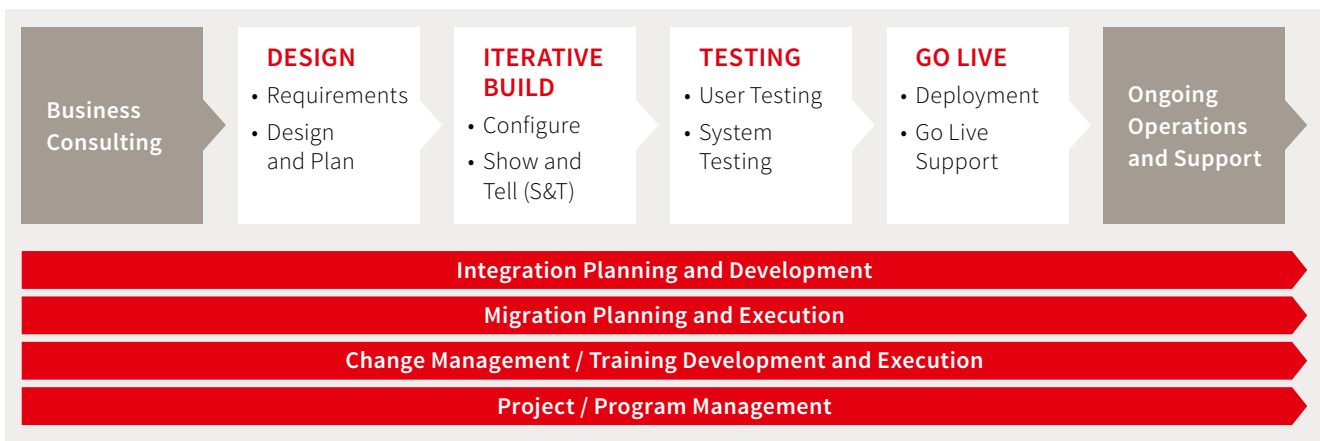
About CARA



CARA is a data and content management platform that helps companies in regulated industries, like Life Sciences, transform their complex business processes.

Our customers span the most strictly regulated markets, from life sciences and government to financial services. They have tightly-controlled business processes and continually-changing compliance requirements. Traditionally companies have addressed these with targeted bespoke systems leading to intense IT investment to implement, support and connect them.

CARA removes the technological and financial drawbacks of a network of individual systems. Our customers are able to consolidate their complex regulated business processes, data and content on a single platform, with a single license fee. Users can then create, locate and re-use information instantly – in any process across the organization – leading to accelerated work, supported by more accurate information.



You will be able to use the new platform capabilities to their full potential without losing any of your prior functionalities as our developers will stand up the new platform and make sure that all identified configurations and customizations are maintained. Rely on the experts in our team who will accompany you through any required testing cycles and help you throughout the rollout process as needed.

Integrations

Your CARA application does not operate in a silo and you already have integrations to other systems in your application landscape or foresee future integration needs that should be addressed as part of the upgrade. We can support any data and document integration and exchange needs with our cloud-ready and pre-configured integration-center solution framework to provide a unified platform. By identifying interface and integration requirements with your team we can recommend, design and execute the most fitting implementation approach and deploy and unit test the solution.

Migration

Moving to the new version of the CARA platform will also include bringing over any currently existing CARA documents and data. Additionally, you might have other legacy systems queued up that should be replaced by the future platform. Remove the complexity from migration projects by relying on our practice methodology, market leading software tool and our experienced migration professionals. While going through Migration Planning, Development Dry-Runs, Test and Production migration runs we ensure high-quality outcomes and keep a careful eye on cost management for you.

Managed Services

Once the new CARA application is in regular »operate« mode, it will be necessary to commence with the daily maintenance and support topics. You will also need to consider new platform releases that will happen multiple times per year. As part of our Post Implementation Services, we make sure that you stay aligned and that user issues are resolved through SLAs.

Take full benefit of the new CARA Platform

- Independent technology platform allowing license cost savings
- Availability as SaaS solution
- Improved usability, functionalities and performance
- Shorter time for roll-out with end-to-end project implementation by trained CARA technicians

Our Offering

Please contact us for an initial discovery meeting to understand your current use and future vision for the CARA Platform. We will be happy to propose the next steps and a path forward for you, tailored to your specific situation, whether starting with an analysis phase or POC focused on specific critical items or directly planning the full upgrade project.

About Generis



Company: Generis

Product: CARA

Headquarters: London, United Kingdom

Global Locations: Amsterdam, Netherlands | Bielsko-Biala, Poland | Tokyo, Japan

Number of employees: 50-100

Focus: In life sciences, CARA is well established among Tier 1 pharma companies with increasing presence among small and mid-sized companies. They have a customer presence across North America, Europe, Asia-Pac and Latin America.

fme US is a leading provider of business and technology services supporting the deployment of Content Services and ECM solutions to its clients across many industries. We act as trusted advisors and systems integration specialists throughout Europe and North America.