

Migrating Content from Legacy OpenText Documentum to Veeva QualityDocs



Challenge




A specialty biopharmaceutical company had a legacy OpenText Documentum solution which was no longer supported by OpenText. Document Compliance Manager went out of support and proved rather costly to continue with the extended support. Veeva QualityDocs was chosen as the new solution for managing Quality documentation and Standard Operating Procedures.

There was a challenge to migrate the data from the legacy system to the new Veeva QualityDocs. The mapping of the metadata between the two solutions was difficult as well as the familiarity of what was currently stored in the legacy system was missing. An analysis was completed with the help of fme professional services to understand the legacy data. The data housed were Effective Standard Operating Procedures, Quality Compliance records and Vendor and Contractor documentation. There were also audit trail, renditions and supporting documents stored that needed to be preserved.

Solution

Based on the completion of the analysis and a formal migration plan provided by fme professional services, the migration project was completed successfully. The fme services team utilized fme migration-center to perform the necessary migration steps. Once the data was understood, the mappings to the new Veeva QualityDocs solution were accomplished. fme migration-center allows the seamless migration from the legacy solution taking advantage of the powerful transformation engine it provides. Next to documents and their content, it supports the migration of audit trail and

Benefit

-  Shortened time for an efficient roll-out of Veeva QualityDocs due to precise and transparent migration control
-  Compliance for effective Standard Operating Procedures
-  The project was completed on time and on budget

renditions into new platforms meeting the requirements of our client. Together with the client, and fme migration-center, we were happy to complete the migration successfully and in the given time and budget frame.

Technology

- migration-center 3.13
- Source System: Documentum DCM 6.5
- Target System: Veeva QualityDocs

»Working with fme to correctly migrate data from Documentum into our new Veeva QualityDocs was so helpful as they worked on the analysis with us for clarification and helped us with their product to map the data accordingly. We were very pleased with the results and we were able to migrate all of our documents successfully!«

Further information on www.fme-us.com