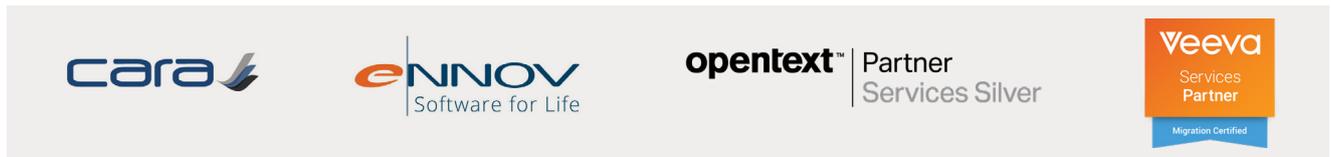


# Global Migration Services for Life Sciences

Benefit from our content migration expertise across all leading Content Services Platforms!



Depending on the specific business use case, a migration project can turn into a highly complex process. In addition to the technical aspects that have to be taken into consideration, the project management and communication within the enterprise might become a challenge, as multiple departments are affected and need to be coordinated. Leverage these success factors by engaging our fme Life Sciences Migration Services team to manage your project successfully.

## The Challenge of Migration Projects

Several questions might arise when you begin planning your migration

- Is your data »clean« and of high quality?
- Who organizes the communication with the operational departments?
- Do you have the right hardware configuration?
- Who defines the transformation rules?
- How do you ensure that your delivery targets are met?
- What kind of reporting and validation is required?
- In case you have special requests, how can they be implemented?
- Do you have the right people with the right skills?
- Is your time and cost estimation accurate?
- How do you minimize service downtime on the target system?

## How Migration Services Supports You

The fme Life Sciences Migration Services team supports our clients with migration project services utilizing the fme migration- center product. Whether you need support in a specific business area, or you require someone to take care of your entire migration project in a full service agreement, our team is equipped to deliver the highest quality results.

Our team consists of software developers, project managers, migration specialists and communication experts. Through our best practice methods, market leading software tools and the experienced professionals in fme Centers of Excellence in the US and Europe, we are able to provide high quality outcomes, while always keeping an eye on cost management.

The fme Centers of Excellence are regionally located providing support for our clients in many different countries with optimized quality/cost resource combinations. Many leading Global Life Sciences organizations have benefited from our presence with migration projects for OpenText Documentum for Life Sciences, Veeva Vault, Ennov, Generis CARA and more.





## Analysis & Planning

Do you have a migration or upgrade project scheduled? Then our Migration Assessment offering may be a good starting point. Our migration experts are available for support

- On-site assessment of your existing and planned environments
- Recommendation of the optimal procedure for upgrading or migrating your environment to the current version or to a new content services platform
- Depending on the complexity of your project, we also recommend a single or multi-day analysis conducted by fme experts, in order to determine the appropriate strategy



## Proof of Concept

Before starting out big, you should be sure that you have the right plan to fulfill your requirements. This is especially important to reveal possible risks or limits, so you can deal with them at an early stage of your project and estimate the total cost and time needed. The outcome of a proof of concept will be a sample of migrated objects in the target system and a review of the migration approach before the main project begins.



## Project & Communication Management

A migration project always requires extensive coordination. At project go-live, it is your workforce that interacts with the systems and they need to be interrupted as little as possible during a content migration. Therefore, strong project management and the involvement of the relevant user representatives is an important matter in migration projects. Benefit from our experience and use our techniques that have been proven reliable and effective in this field.



## Monitoring & Reporting

Especially in large migrations monitoring and reporting is critical for several reasons

- Ensuring transparency and accountability of the migration
- Early awareness of problems
- Compliance
- Meet QA targets

We can support you by setting up monitoring and reporting tools that ensure you are always up to date about the current project status.



## Installation & Configuration

We provide all the support needs to enable the installation and configuration of the migration-center environment

- Installation of migration-center and job servers
- Setup of migration-center scanner and importer
- Configuration of content transformation rules

Ensuring the migration-center environment is ready and running according to the processing performance requirements is critical to project success.



## Support

In addition to our supporting you during the project, we offer extended 1st, 2nd level support for your Content Services platform post migration go-live.

Our teams are also available to provide data and document »health checks« to ensure your content retains its quality.



## Quality Assurance

While migrating it is important to verify that all migrated content arrives in the target system by means of quality and quantity.

We help you to set up validation strategies for your migration project:

- Black box test strategy
- Creation and adaptation of QA documents and reports
- Definition of representative sample sets



## Full Service

You want a migration from A to B without having any hassle yourself. Our team supports various tasks

- Providing and executing a project plan
- Installing, configuring & operating migration-center
- Managing the entire project documentation and communication
- Assessing Data Enrichment strategies

fme Life Sciences is a leading provider of business and technology services supporting the deployment of Content Services and ECM solutions to its clients in the Life Sciences Industry. We act as a trusted advisor and systems integration specialist across the Clinical, Regulatory and Quality and Manufacturing domains in Europe and North America. We do not exclusively recommend or promote any platform or vendor, but rather we focus on providing our clients with an independent perspective of the solutions available in the market.